



Dear Randall,

It was essential that we have an exceptional speaker at our first joint event of the Tampa Bay Technology Forum and the CIO Council.

You were phenomenal!

You connected with every one of the executives. We've all seen many excellent speakers over the years, but we've never experienced a speaker with your international expertise and powerful delivery. Your skillful blend of business content and hilarious humor gave us exactly what we wanted.

I especially appreciate the time you invested to prepare a customized program for us. You took the initiative to interview executives from our group in order to clearly understand the issues and business conditions we deal with. It personalized the presentation and really hit home for everyone. Then, you gave us specific examples where your ideas have been implemented and showed us the positive impact they have made on the businesses. I see that as a key differentiator between you and most other presenters we've had.

We want you to come back and share more of your business insights. As word spreads about your extraordinary presentation, I know you will be a major drawing card.

Sincerely,

A handwritten signature in black ink, appearing to read 'Andy Hafer', is written in a cursive style.

Andy Hafer
Executive Director