



3605 Highway 52 North
Rochester, MN 55901-7829

Randall Munson
Creatively Speaking
508 Meadow Run Drive
Rochester, MN 55902

Dear Randall,

Thank you so much for coming to IBM to present for our *Professional New Hire Network*. Your session entitled "Success Through Creativity and Innovation!" was exceptionally well received. In fact, 100% of the attendees said that we should have you back for future events!

Having heard you present on several occasions, I was expecting something stellar, and you were brilliant, once again! You were able to grab the audience's attention with wit, humor, and a healthy dose of magic, but you kept it with your solid content and perceptive ideas. The attendees – myself included – walked away with practical principles that we could implement immediately to help bring out our innate creativity.

I so appreciated your willingness to share your message with us, and you did a truly wonderful job. So again – thank you, thank you, thank you!

I look forward to working with you again.

Sincerely,

A handwritten signature in blue ink that reads "Vanessa Grose". The signature is fluid and cursive.

Vanessa Grose
Software Engineer
IBM Rochester